

**PAPER**

# ONLINE LEARNING GUIDE



**It's not always easy to work with a tutor online. Here's a little guidance on how to get started.**

## Stuck on your homework?

**Start a session with a tutor.**

- Type out the question you need help with into the bar on your dashboard.
- Or click "Ask a tutor" underneath the subject you need help with.

## If the tutor asks:

**"What have you tried so far?" or  
"Where do you think we should start?"**

- Do you know what your first step is? Let the tutor know!
- "This is my work so far." Upload, draw, or type what you've done so far.
- "I haven't tried anything, I haven't started yet."
- "I'm confused about this problem."

**"What did you learn about this in class?"**

- Send a picture or screenshot of your notes.
- "I don't remember learning this in class."

## How do you begin?

**Tell the tutor what you need help with.**

- "Hi! I'm in \_\_\_ grade, I need help with \_\_\_\_!"
- "Hi, I was absent when my teacher taught \_\_\_\_\_."

## If you're stuck, or not following an explanation:

- "Can you try explaining another way?"
- "Can you draw it out for me?"
- "I'm not following. Can you try again?"
- "I'm not sure what to do next."

## Key Reminders

- Tutors are real people! Please be kind :)
- Remember to say hello
- If you do not get a response right away, don't stress! The tutor will be right with you.